

Date: February 1, 2011

## Subject: Axle Lot Number Required for the Payment of Warranty Claims

Effective immediately, the axle lot (serial) number will be a requirement for the processing of most warranty claim payments. This nine digit number can be found near the center on the rear side of the axle beam on most axles produced after April of 2001. Look for the words DEXTER AXLE and the lot number will be located directly under the name. For easier identification, rubbing a piece of chalk over the number may help bring out the engraving.

Axles that have been certified for use in Canada will also bear the CSA logo. 

The axle lot number will not only clearly identify the specification of the axle, but also identifies the manufacturing facility and the line on which the axle was produced. It contains information traceable to a specific production order as well as the date and time of manufacturing. This information is critical and will allow Dexter Axle to validate and process your claim more accurately and efficiently. It also allows us to continuously improve our quality and customer service. **Failure to provide the axle lot number may result in the denial of the warranty claim.**

Your understanding is greatly appreciated since this key information will have an impact in the ability for Dexter Axle to provide the best product and service in the market.



Please contact your Dexter Sales Engineer if you have additional questions or need further assistance.



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